

## WHOIS POLICY

The Registry has developed and adopted this WHOIS Policy (the "Policy") which is to be read together with other Registry Policies, the Registry-Registrar Agreement, the Registration Agreement, the Registry Agreement and all applicable ICANN policies, as amended from time to time. Unless the context or the Definitions for Policies document published on the Registry Website otherwise require, defined terms used in this Policy shall have the same meanings given to them in the Registry-Registrar Agreement.

Please note that the Registry may modify this Policy from time to time effective upon sixty (60) calendar days' notice to interested parties, including each Registrar, who will inform its Registrant(s) accordingly. Such changes will be available on the Registry Website or such other URL as the Registry may designate, which shall satisfy all notice requirements set forth in the Registry-Registrar Agreement. At any time after the notice period expires a user who accesses or uses the Registry Services will be bound by the effective WHOIS Policy at that time.

**PLEASE READ THIS PRIVACY POLICY CAREFULLY. BY ACCESSING OR USING THE REGISTRY SERVICES, YOU EXPRESSLY AGREE TO BE BOUND BY THE TERMS DESCRIBED HEREIN AND ALL TERMS INCORPORATED BY REFERENCE. IF YOU DO NOT AGREE TO ALL OF THESE TERMS, YOU SHALL NOT ACCESS OR USE THE REGISTRY SERVICES.**

### 1. THICK WHOIS

The Registry will include a thick WHOIS database both accessible on port 43 as well as on port 80 (http) as required in Specification 4 of the Registry Agreement.

The WHOIS service is a standard feature of domain name systems, and offers domain name and Registrant data available for members of the public to view or use. WHOIS comprises the record associated with a specified domain name. The purpose of the WHOIS service is to allow users to query a domain name to find out the identity and/or contact details of the Registrant.

### 2. ICANN REQUIREMENTS

The WHOIS data will be held by the Registry in accordance with the Registry Agreement. The Registry

will also comply with all the security, WHOIS, and privacy requirements required by ICANN whether in the Consensus or Temporary Policies (as defined in the Registry Agreement) or elsewhere. Where there is a conflict in a Registration Agreement, or a Registry-Registrar Agreement, and any ICANN requirement on data, WHOIS and privacy, whether or not in force at the date of the respective agreement, the relevant ICANN requirements will prevail.

### 3. SAFEGUARDING SECURITY AND PRIVACY

Upon registration of a domain name and the Registrant's execution of a Registration Agreement, the Registry may collect and utilise information and other data required to operate the domain name system ("DNS") or as otherwise required by ICANN. The Registry will take reasonable steps to maintain the security and privacy of information or data that it may collect in connection with the planned function and usage of domain names. The Registry will comply with all confidentiality and security regulations in its jurisdiction of residence. The Registry has further ensured that its suppliers will take all reasonable measures to maintain the security and privacy of information collected from the Registry.

This Policy requires certain personal details to be published in the public domain. A Registrant may utilise a proxy registration service to protect Registrant's privacy, or for any other legitimate purpose.

### 4. CONDITIONS FOR REGISTRAR OFFERING PROXY SERVICES

In the event that the Registrar elects to offer proxy or privacy services, such Registrar must ensure that the actual WHOIS data is obtained from the Registrant and must maintain accurate records of such data.

### 5. LAW ENFORCEMENT

Where a proxy or privacy service is used, each Registrar must provide law enforcement agencies ("Law Enforcement") with the actual WHOIS data upon receipt of a verified request. Registrants should be aware that despite using a proxy registration service, actual WHOIS information would be provided to Law Enforcement upon request in order to establish liability for all actions in relation to a domain name. In addition,

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where a domain name is removed from the root zone, the domain name record may still appear in the WHOIS database so that the name and entities can be investigated by Law Enforcement should they elect to become involved.

### 6. THE REGISTRY'S EFFORTS TO PROMOTE WHOIS ACCURACY

The Registry or its outsourced service providers may occasionally review, at their discretion, a random sampling of domain names within the Registry TLD to test the accuracy and authenticity of the WHOIS information. The Registry may examine the WHOIS data for evidence of inaccurate or incomplete WHOIS information. If such errors or missing information exists, notice shall be forwarded to the relevant Registrar, who shall be required to address these deficiencies with the relevant Registrants.

### 7. EFFORTS TO IMPROVE WHOIS ACCURACY

Registrants are required to provide accurate WHOIS contact details, and to keep those details current. Each Registrar obliged to obtain accurate WHOIS information from all Registrants and to submit this data to the Registry for information for all domain names they sponsor. Pursuant to all ICANN policies and the Registry Policies, Registrants may access the WHOIS information at any time, and make amendments where errors exist or to maintain accuracy. Registrants must immediately update WHOIS information following any change in name, address, e-mail address, telephone, fax numbers or other required data. An omission or delay in amending such information or informing the Registry of such changes may result in locking or seizure of Registrant's domain name(s).

### 8. CORRECTING ERRORS

Registrant's first point of contact for correcting any WHOIS error is its Registrar. The Registrar is obligated to accept written complaints from a Registrant or any third party regarding false and/or inaccurate WHOIS data, which the Registrar is required to investigate and correct in accordance with its guidelines. If the Registrant feels that an issue has not been dealt with under the Registrar's procedures, please read the Registry's Acceptable Use Policy. If the Registrant feels that there has been an abuse, please submit a complaint directly to the Registry at [abuse@bostonivy.co](mailto:abuse@bostonivy.co) or such other email address as the Registry may direct in the future.